



GEN SURFACE
CARE & MAINTENANCE

TAKING CARE OF YOUR GEN SURFACE

Gen Surface - a groundbreaking advancement in Australia's most preferred benchtop material. Engineered with a deep commitment to sustainability and superior quality, Gen Surface combines exceptional aesthetics with low-maintenance convenience. This easy-to-clean centerpiece is designed to be a cherished feature of your home for decades to come.



EVERYDAY CLEANING MADE SIMPLE

For optimal maintenance of your Lavistone Gen Surface, simply remove spills by wiping the area, then clean the surface with a soft cloth and warm, soapy water for best results.



HEAT CAUTION

Always place hot items on a trivet or heat pad. Although Lavistone has high level of heat resistance, the surface can be damaged due to rapid heat changes or thermal shock.



AVOID SCRATCHES

Gen Surface is engineered to withstand minor, incidental scratches, preserving the surface of your benchtop. However, forceful scratches can leave visible marks, so it's essential to always use a cutting board and keep sharp objects away.



AVOID EXTREME PH LEVELS

Chemicals with extreme pH levels can deteriorate the surface over time. Exercise caution with high or low pH cleaning products.



NO FURTHER SEALANTS REQUIRED

Designed for long-lasting durability, your Gen Surface requires no additional sealants and can retain its pristine appearance for decades to come!



TOUGH BUT NOT INDESTRUCTIBLE

Lavistone Gen Surface is resistant to all kinds of cracks, chips, scratches, and stains. However, excessive force, high point loads, pressure or heat may cause damage to the surface. Like all surface materials, Lavistone Gen Surface should be treated with care.

EVERYDAY CLEANING & CARE

To keep your Gen Surface pristine and well-maintained for decades, proper care is essential. Incorporate these steps into your daily routine to ensure your surface stays in top condition:

- **Wipe Away Spills Immediately:** As soon as spills occur, wipe them away with a clean, dry cloth to prevent potential staining or residue buildup.
- **Clean the Surface:** Dampen a soft cloth or sponge with warm, soapy water and gently wipe down the entire surface, paying extra attention to any spills or stains.
- **Rinse with Water:** After cleaning, use a separate cloth dampened with clean water to remove any soap residue, ensuring a streak-free finish.
- **Avoid Abrasive Sponges or Cleaning Agents:** Never use abrasive scrubbers, steel wool, or harsh chemicals, as they can scratch or damage the surface. Use microfibre cloths and non-abrasive cleaners for the best results.
- **Avoid detergents containing additives such as waxes or polishing agents.** These substances can create an oily residue on the surface of your Larona Surface after multiple washes.



1 Simply wipe away spills.



2 Use a clean cloth and warm soapy water to clean your Lavistone surfaces.

GREASY SPILLS

on a Matt or Textured Surface

Matt and Textured finishes offer a muted, non-reflective look. However, when oil or grease comes into contact with the surface, reflective 'patches' may appear. Simply use a spray cleaner or warm, soapy water to degrease the surface, lifting away any oil or grease residue.



1 Simply wipe away with a paper towel.



2 Use warm, soapy water and a clean cloth to degrease any remaining oil spill. Then remove excess soap residue with paper towel.

STUBBORN STAINS

Stubborn stains may occur from spills of highly pigmented liquids, spills that have been left on the surface for an extended period, or dried-up residues.

To address these stains, follow these steps using our cream cleanser:



1 Wipe away residue with paper towel.



2 Pour a sufficient amount of Lavistone Cream cleanser on a damp non-scratch scrub and create foam lather.



3 Using circular motions, gently scrub on the stained surface and avoid excessive pressure.



4 Remove any excess soap residue with a clean cloth.

LAVISTONE CREAM CLEANSER

Lavistone Cream Cleanser with micro particles is specially developed to maintain your stone surface, ensuring their optimal appearance and longevity.



Scan QR to purchase
Lavistone Cream Cleanser

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If you require any advice on caring for your Lavistone
Gen Surface, please call us on **(03) 9134 8620**

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